

California LifeLine Telephone Program

Beginning July 1, 2009, new applications for the California LifeLine Telephone Program must be approved before the California LifeLine discounts are applied to a customer account. If you enroll in the California LifeLine program, you will pay the regular non - discounted rates for basic phone service until you are approved. Interest-free payment plans are available to help pay for any applicable service connection charges and deposits for basic phone service. Once approved, you will receive a credit on your bill, with the California LifeLine discount retroactive to the date your service began or the date you requested to be enrolled, whichever is later. If your bill has a net credit balance of \$10.00 or more, you may request a refund check. If you would like further information, please contact your Sierra Telephone Business Office:

Oakhurst Business Office: 559-683-4611

Mariposa Business Office: 209-966-3636

Toll Free: 1-877-658-4611